

Filling in the puzzle

The bigger picture of engagement

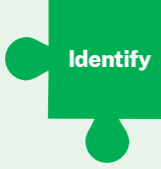



27 October 2022 • PARKROYAL Parramatta



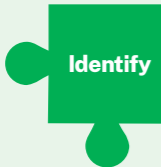



Program

0800 - 0900	Arrival - Registration / Exhibition Open
0850 - 0900	Exhibition Cultural entertainment
0900 - 1050	Plenary Session GOVERNORS BALLROOM
0900 - 0910	Welcome to Country <i>Peta Strachan</i>
0910 - 0915	Conference MC introduction <ul style="list-style-type: none">• <i>Nissrine Khadra Daher, SBS Arabic News team</i>• <i>Michelle Chen, SBS Mandarin News team</i>• <i>Tamkin Essa, Settlement Services International (SSI)</i>
0915 - 0920	Official Welcome <i>The Hon. Mark Raymond SPEAKMAN, SC MP, NSW Attorney General</i>
0920 - 0925	Official Speech <i>The Hon. Mark Joseph COURE, MP, Minister for Multiculturalism and Minister for Seniors</i>
0925 - 0930	Official Welcome <i>Michael Tidball, Secretary, Department of Communities and Justice</i>
0930 - 1000	Enabling improved outcomes through community participation <i>Host: Pino Migliorino AM, Managing Director, Cultural Perspectives</i> Keynote Speakers: <ul style="list-style-type: none">• <i>Chancellor Professor Peter Shergold AC, Western Sydney University & Coordinator General for Refugee Resettlement in NSW</i>• <i>Violet Roumeliotis AM & GAICD, Chief Executive Officer, SSI</i>
1000 - 1015	Multicultural Showcase
1015 - 1040	Local Government Perspective, Grassroots Community Engagement <i>Host: Michelle Chen, SBS Mandarin News team</i> <i>Co-Host: Tamkin Essa, SSI</i> Keynote Speakers: <ul style="list-style-type: none">• <i>Lord Mayor Councillor Donna Davis, City of Parramatta</i>• <i>Mayor Councillor Khal Asfour, Canterbury Bankstown Council</i>
1040 - 1100	Morning Tea / Stall & Poster viewing

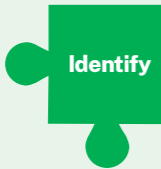





1100 - 1150	Concurrent Sessions			
 <p>Session 1 Paving the way for frontline engagement</p> <p><i>Facilitator: Yamamah Agha, General Manager Newcomers, Settlement and Integration, Settlement Services International</i></p> <p style="text-align: right; color: #4caf50;">HUNTER ROOM</p>	 <p>Session 2 Developing culturally responsive resources for multicultural engagement</p> <p><i>Facilitator: Jasmina Bajraktarevic, Community Services Coordinator, STARTTS</i></p> <p style="text-align: right; color: #39549c;">MARSDEN ROOM</p>	 <p>Session 3 Responding to Domestic and Family Violence</p> <p><i>Facilitator: Farah Assafiri, Manager, South West Sydney Women's Domestic Violence Court Advocacy Services</i></p> <p style="text-align: right; color: #39549c;">CHAPMAN ROOM</p>	 <p>Session 4 Addressing the barriers to authentic engagement involving vulnerable community groups</p> <p><i>Facilitator: Melissa Monteiro, Chief Executive Officer, Community Migrant Resource Centre</i></p> <p style="text-align: right; color: #39549c;">KING ROOM</p>	
<p>Filling the Gap – Policing during the Pandemic</p> <p><i>Rima Elhage, NSW Police Force</i></p>	<p>Towards addressing outdated paradigms in engaging CALD communities and tapping the agency of refugee communities in South West: the Digital Health Literacy and Refugee Project</p> <p><i>Dr. Michael Camit, University of Technology Sydney</i></p>	<p>Trust in Action: Domestic and Family Violence, COVID-19 and Best Practice approaches to supporting Multicultural Communities</p> <p><i>Nemat Kharboutli, Muslim Women Australia</i></p>	<p>Developing a community engagement plan through preliminary engagement with service providers for Wollongong City Libraries' Learning City Project</p> <p><i>Lara Pugh, Wollongong City Council</i></p>	
<p>More than just words: Authentic engagement is a three-way street</p> <p><i>Dina Petrakis, Ethnic Community Services</i></p>	<p>My Life and Me- culturally responsive life story. Tailoring resources for children in care, refugees and/or impacted by trauma</p> <p><i>Ghassan Noujaim & Kathy Karatasas, SSI</i></p>	<p>Building Stronger Families: Addressing Men's Behaviour Change in Culture and Language</p> <p><i>Surpreet Cheema, Relationships Australia NSW</i></p>	<p>Practical guidance for engaging culturally and linguistically diverse (CALD) carers in research, consultations, and capacity building</p> <p><i>Grace Cherrington, Carers NSW</i></p>	
<p>The Power of Research in Serving Multicultural Audiences</p> <p><i>Sarah Yassien, SBS</i></p>	<p>Engaging with diverse cultural communities across NSW: Review of the Multicultural NSW Regional Advisory Council (RAC) program</p> <p><i>Nickie Flambouras & Luke Boulos, Multicultural NSW</i></p>	<p>Rich Cultures Should Have Rich Relationships – Community led Domestic Violence Prevention</p> <p><i>Dipti Zachariah & Monika Latanik, Western Sydney Local Health District</i></p>	<p>CULTURAL PARADIGM: Issues and Barriers faced by people with disability from CALD and NES backgrounds and Solutions</p> <p><i>Bharat Rai & Mely Mackey, Multicultural Disability Advocacy Association</i></p>	
	<p>The role of leadership among a Congolese community in Australia in response to the COVID-19 pandemic: a narrative study</p> <p><i>Nafiseh Ghafournia, Multicultural Health Service (Hunter)</i></p>	<p>CALD Domestic Violence project. Evaluating the impact of culturally informed case management for client's outcomes during COVID-19 pandemic</p> <p><i>Clement Meru & Sonia Kalsi, SydWest Multicultural Services</i></p>	<p>Money Matters: Using communication tools to combat financial abuse in diverse communities</p> <p><i>Shannon Wright, Seniors Rights Service</i></p>	
1150 - 1155	5-minute break to move between sessions			



<p>1155 - 1245</p>	Concurrent Sessions			
	 <p>Session 5 Engaging with Young People <i>Facilitator: Clement Meru, Community Engagement & Disability Services Manager, SydWest Multicultural Services</i></p> <p style="text-align: right; color: #00897b;">HUNTER ROOM</p>	 <p>Session 6 Multicultural engagement in various spaces <i>Facilitator: David Keegan, Chief Executive Officer, HOST International/ROA</i></p> <p style="text-align: right; color: #0070c0;">MARSDEN ROOM</p>	 <p>Session 7 Responding to multiple needs through cultural context <i>Facilitator: Tamkin Essa, HSP Initial Services Support Worker, SSI</i></p> <p style="text-align: right; color: #00897b;">CHAPMAN ROOM</p>	 <p>Session 8 Rethinking multicultural community engagement and cooperation <i>Facilitator: Nissrine Khadra Daher, News Presenter, SBS Arabic News team</i></p> <p style="text-align: right; color: #0070c0;">KING ROOM</p>
	<p>Power of Sport <i>Herman Lotey, Australian International Sports Organisation</i></p>	<p>Application of social media platforms in health promotion to address health literacy and equity. <i>Benjamin Chahola, South Western Sydney Local Health District (SWSLHD)</i></p>	<p>Community Clinics Project <i>Dr Susan Sisko, Western Sydney University Melissa Cooke, Barnados Australia</i></p>	<p>Innovative Community engagement strategies through grassroots approach <i>Aurelia Rahman, Community Migrant Resource Centre</i></p>
	<p>Sports Inclusion Project <i>Jake Ross, Core Community Services</i></p>	<p>Civic Participation in times of crisis: what we can learn from followers, “unofficial leaders” and undocumented humanity in South West Sydney <i>Dr. Michael Camit, Liverpool Hospital (SWSLHD)</i></p>	<p>A qualitative exploration of refugee experiences of access to a dedicated multi-disciplinary refugee health team in an Australian context <i>Dr Jennifer White, University of Newcastle</i></p>	<p>Best practice collaborative community capacity-building program to address barriers for newly arrived migrant and refugee communities - MLC Train the Trainer Program <i>Vasili Maroulis, Marrickville Legal Centre</i></p>
	<p>‘Leading the Way’ with the Duke of Edinburgh’s International Award <i>Ian Walker, The Office of Sport & Rebecca Collins, Multicultural Communities Council of Illawarra</i></p>	<p>Effective Consumer and Community Engagement <i>Robyn El-Khair, Fairfield Hospital (SWSLHD)</i></p>	<p>Healthy Minds - 7 tips for a healthy headspace. Mental health literacy resources by youth for youth in Swahili, Arabic and Karenni <i>Allyson Pazos, Multicultural Communities Council of Illawarra</i></p>	<p>Weaving through Colour – Grassroot approaches to gender equality in culturally diverse communities <i>Shamila Falzon & Ramani Regis, City of Parramatta Council</i></p>
<p>In our own terms: Successes of multicultural youth engagement in the Youth Ambassador Program (MYAN) <i>Vanessa Chavez, Multicultural Youth Affairs Network NSW</i></p>	<p>Ready to Learn Together - Resources to Support Families of Children Before They Start School <i>Kerry Dominish, Early Education Inc</i></p>	<p>Practical ways of engaging CALD community in problem solving, relaxation and pain self-management and linking goals to real life cultural activities <i>Biljana Stanoevska, Multicultural Health Service (Wollongong)</i></p>	<p>Breaking the mould: Responsive community-centered engagement in a public provider context <i>Myriam Bahari & Zac Ekandi, TAFE NSW</i></p>	
<p>1245-1335</p> <p style="text-align: center;">Lunch / Stall & Poster viewing Exhibition in the Governor’s ballroom Cultural Entertainment followed by a Theatre Production by Marian St Theatre for Young People</p>				



1335-1425	Concurrent Sessions			
 <p>Session 9 Grassroots engagement involving regional and urban communities</p> <p><i>Facilitator: Michelle Chen, News Presenter, SBS Mandarin News team</i></p> <p style="text-align: right;">HUNTER ROOM</p>	 <p>Session 10 Cementing multilingual engagement</p> <p><i>Facilitator: Kamalle Dabboussy, Chief Executive Officer, Western Sydney MRC</i></p> <p style="text-align: right;">MARSDEN ROOM</p>	 <p>Session 11 Identifying best practice for multicultural engagement through media</p> <p><i>Facilitator: Nickie Flambouras, Manager, Community Engagement, Multicultural NSW</i></p> <p style="text-align: right;">CHAPMAN ROOM</p>	 <p>Session 12 Values of partnership and collaboration</p> <p><i>Facilitator: Nissrine Khadra Daher, SBS Arabic News team</i></p> <p style="text-align: right;">KING ROOM</p>	
<p>‘A whole of community approach’ – Community engagement best practices with newly arrived people from refugee and asylum-seeking backgrounds</p> <p><i>Laura Luna-Zamora & Kat O’Neill, SSI</i></p>	<p>Filling a Market Gap: The NSW Interpreter Scholarship Program</p> <p><i>Dr. Carly Copolov, Multicultural NSW</i></p>	<p>Co-creating ecosystems of digital services for newly arrived refugees: addressing communications barriers and promoting effective collaboration strategies</p> <p><i>Professor Walter Fernandez & Dr Sandeep Mysore Seshadrinath, University of New South Wales & Shama Pande, CORE Community Services</i></p>	<p>Supporting our community connectors – Ensuring our Religious and community leaders are equipped with the tools to respond to DFV</p> <p><i>Camilla Wawi, Department of Communities and Justice Danny Mikati, Danny Mikati Consulting Father Fadi Nemme, St. Michael Antiochian Orthodox Christian Church</i></p>	
<p>Updating my cultural app - A guide to understanding cultural programming and adaptation</p> <p><i>Yesy Sepulveda, Centacare NENW</i></p>	<p>Improving Engagement with CALD Communities through Authentic Dialogue</p> <p><i>Christine Ahn & Mariette Mikhael, Ethnic Communities Council of NSW</i></p>	<p>Improving Digital Literacy in CALD communities</p> <p><i>Vlasta Gunning & Grace Nabhan, Navitas Skilled Futures</i></p>	<p>More than a course: Towards partnership and capability</p> <p><i>David Keegan, HOST International/ROA</i></p>	
<p>Building strong and collaborative networks centered on community need that can overcome systemic challenges and complex problems – A case study: Addison Road’s Emergency Food Preparedness and Response Centre</p> <p><i>Rosanna Barbero, Addison Road Community Organisation</i></p>	<p>Language Inclusion Index: Capacity, Access and Visibility for inclusive engagement</p> <p><i>Associate Professor Alice Chik, Dr Sue Ollerhead & Dr Lauren Gorfinkel, Macquarie University</i></p>	<p>Communicating for Social Participation</p> <p><i>Mr David Hua, SBS</i></p>		
		<p>Co-designing translations: With community, for community</p> <p><i>Eva Hussain, Polaron</i></p>		
1425-1435	Break to move to Governor’s ballroom & Stall / Poster viewing			



1435 - 1605	Closing Plenary Session GOVERNORS BALLROOM
1435 - 1505	<p>Community Engagement, Lessons learnt & strategic approaches from First Nations to multicultural communities</p> <p><i>Host: Michelle Chen, SBS Mandarin News team</i> <i>Co-host: Tamkin Essa, Settlement Services International</i></p> <p>Keynote Speakers:</p> <ul style="list-style-type: none"> • <i>Brendan Thomas, Deputy Secretary Aboriginal Outcomes, NSW Department of Communities & Justice</i> • <i>Joseph La Posta, Chief Executive Officer, Multicultural NSW</i> • <i>Dr James Cockayne, NSW Anti-slavery Commissioner</i>
1505 - 1520	Multicultural Showcase
1520 - 1550	<p>Community Engagement, the critical dimensions of intersectionality</p> <p><i>Host: Nissrine Khadra Daher, SBS Arabic News team</i> <i>Co-host: Tamkin Essa, Settlement Services International</i></p> <p>Keynote Speakers:</p> <ul style="list-style-type: none"> • <i>Mr Robert Fitzgerald, AM, Ageing and disability Commissioner</i> • <i>Debbie Nguyen, Manager, Communications and Engagement, Anti-Discrimination NSW</i> • <i>Naz Sharifi, Law Student, Youth Perspective</i>
1550 - 1605	<p>Conference Highlights</p> <ul style="list-style-type: none"> • <i>Peter Doukas OAM, Chair of Ethnic Communities' Council of NSW Inc</i> • <i>Camilla Wawi, Manager, Multicultural Policy & Engagement, NSW Department of Communities & Justice</i>
1605 - 1630	Networking Soiree and Cultural Entertainment
1630	CONFERENCE CLOSE

Conference Themes

