**NSW Community Housing Industry Council – Work Plan 2022 - 2024**

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| ***Our role*** | The NSW Community Housing Industry Council (CHIC) fosters the relationship between government and the community housing industry to provide better strategic policy advice to government on the industry’s potential and on its development.  The CHIC supports growth of the industry to meet government objectives and community needs, and to strengthen the broader NSW housing system including the Aboriginal housing system. In this context, the community housing industry includes mainstream and Aboriginal community housing providers. |
| ***Our strategic agenda*** | The strategic priorities of the CHIC are to:   * articulate and advocate for an aspirational vision and strategy for the community housing industry, which aligns with the Department of Planning and Environment *Housing 2041* Strategy * increase supply of social and affordable housing * build on and strengthen industry successes in the delivery of social and affordable housing, and explore opportunities to enhance further including through partnerships and collaborations between the NSW government, the Commonwealth government, local government, community housing providers, NGOs and the private sector * maximise public value in delivering social and affordable housing in NSW * recognise and respond to the diversity of the community housing sector, across both metropolitan and regional settings * improve the experience and life outcomes of people living in community housing in NSW. |
| ***Our work plan*** | The CHIC believes its strategic agenda requires a focus on:   * sector, industry and government views and perspectives on the future roles of the industry (an industry vision) in asset ownership, asset development, asset management, tenancy management and personal support. * the future role of, and opportunities for, government in supporting the industry vision through policy development and reform, innovative and sustainable funding, and regulation and standards. * the options for industry growth and diversification considering the key financial drivers such as rents, direct and indirect government subsidies, social impact investment, National Housing Finance and Investment Corporation (NHFIC), National Disability Insurance Scheme (NDIS), land values, interest rates and building costs and the risks and benefits of the options. * optimisation of industry performance through improvements and reform of organisational governance and compliance, government regulation and government contracting. * the diversity within the sector.   To this end, the work of the CHIC in 2022-24 will focus on the below priorities, so that strategic policy advice can be further developed.  Additionally, the CHIC acknowledges the change in the Commonwealth government in 2022, its commitment to social and affordable housing, and the opportunities this will create within the sector. The CHIC will work with the sector to identify such opportunities and to incorporate them into this work plan. |

NSW Community Housing Industry Council – Work Plan implementation

| **What?** | **Outputs and Scope of Work** | **Priority – Low, Medium or High** |
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| 1. **Develop and support a future vision for the community housing industry** | 1. A Community Housing Industry Strategy to submit for endorsement to the Secretary, DCJ | H |
| 1. An implementation plan for the Community Housing Industry Strategy (once endorsed), including communications and stakeholder engagement components | H |
| 1. Strategies for showcasing and promoting the sector and its viability to encourage investment, including resources and mechanisms to demonstrate sector growth, capacity and potential, and achievements to date in both growing supply and delivering services to clients | H |
| 1. An industry capacity building plan that builds on existing work within the sector and which incorporates an appropriate focus on metropolitan, regional and/or Aboriginal organisations and includes strategies appropriate to different tiers of registration | H |
| 1. A plan to build capacity of smaller and/ or regional CHPs to deliver more medium density affordable housing with planning system support | M |
| 1. An industry plan that addresses climate change as it impacts social and affordable housing. This would include strategies to: decarbonise social and affordable housing; promote energy efficiency, electrification and battery storage; promote resilience to natural calamities (bush fires, floods etc.) and help meet government emission targets. The plan will identify strategies, develop guidance documents and bring together resources, partners and stakeholders to help operationalise initiatives. The plan should ensure that obligations and expectations that are applied to the sector are in line with what government housing agencies are expected to deliver. | H |

| **What?** | **Outputs and Scope of Work** | **Priority – Low, Medium or High** |
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| 1. **Continue to review the effectiveness and risks of current and potential financial models and contracting processes to support industry sustainability, development and growth** | 1. Identification of the costs, value-adds and funding methods of providing ancillary services and supports to tenants which are over and above tenancy management, and the implications of such matters. | M |
| 1. An implementation plan for the Partnerships Framework and Guidance Notes (as endorsed by DCJ Secretary) including media and communications and stakeholder engagement components | H |
| 1. Ongoing identification of risks and risk trends not currently addressed in the Partnerships Framework and Guidance Notes, including amending or adding to those documents where required | L |
| 1. Identification of insurance issues and costs peculiar to the sector that need to be monitored or addressed | L |
| 1. Identification of relevant policy issues and changes that could enhance the sector, including making full use of partnerships with the Commonwealth (noting the current National Housing and Homelessness Agreement expires in June 2023) and possibly having observers from the Commonwealth attend meetings of the CHIC. This will include working with the commonwealth, state and local governments, CHPs and ACHPS to optimise short and long-term outcomes of federal government housing initiatives, such as the Housing Affordability Future Fund (HAFF) | H |
| 1. Identification of the advantages and disadvantages of funding models for the sector, including increased understanding of how the finance sector interacts with CHPs and how the Social enterprise sector interacts with CHPs and what opportunities there are to be leveraged | H |
| 1. Participation in any review of NHFIC | L |
| 1. Trends in for-profit organisations gaining registration are monitored | L |
| 1. Funding policy for NDIS as relates to housing is clarified | L |

| **What?** | **Outputs and Scope of Work** | **Priority – Low, Medium or High** |
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| 1. **Optimise industry performance** | 1. Areas of duplication or misalignment between contract and regulation obligations (including reporting obligations by CHPs and the Registrar to housing agencies) are identified and ways to reduce or eliminate them are proposed, including unnecessary red tape and compliance costs and there is increased coordination in the making of submissions to housing agencies | H |
| 1. Ways for reforms in and learnings from the non-Aboriginal housing sector to be shared with the Aboriginal housing sector, and vice versa, are identified, as well as opportunities for collective action | M |
| 1. Ways for sharing reforms and learnings between DCJ, LAHC and AHO are identified, as well as opportunities for harmonising or standardising processes, identifying pilot program opportunities and opportunities to scale successful pilot programs | M |
| 1. Current data capture and data sharing mechanisms in the sector are identified, including how this can be enhanced | H |
| 1. Ways to enhance resilience, cultural change, lessons learnt and proactive mitigation of risks, losses and hardship from natural disasters and pandemics are identified | M |

**NSW Community Housing Industry Council – Work Plan 2022-24 review**

This Work Plan will be subject to review in the third quarter of the 2023-2024 financial year.

**NSW Community Housing Industry Council – Work Plan endorsement**

The NSW Community Housing Industry Council – Work Plan 2022-24 has been endorsed and approved by:

Signed

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