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From: Ian Littler ████████████████████
Sent: Tuesday, 25 June 2019 8:46 AM
To: Policy MailIn
Subject: NCAT 5 year statutory review

RE: NCAT 5 year statutory review

The NSW Justice Department.

To whom it may concern,

I have been requested by my Committee to raise with you a matter concerning the operations of NCAT.

On two occasions the Operator of our Retirement Village has arranged to resolve a dispute between himself and the Residents of the Village before the Tribunal, only to withdraw mere days before the date set for the hearing.

This has resulted in the unnecessary outlay of thousands of dollars on solicitors' fees, on one occasion by all residents, and on the other occasion by one resident.

It might be construed that the Operator is using the threat of a Tribunal hearing as a weapon, in an attempt to enforce compliance from residents. It therefore seems to us that, once a Tribunal hearing has been arranged, the complainant should not be able to then withdraw without good reason.

On both occasions these were comparatively trivial matters that may well have been resolved by the Tribunal without the necessity for a hearing in person.

Yours Sincerely,

Ian W. Littler.
Secretary, ██████████████ Village Residents' Committee.